



## Referee Supervisor Interaction Policy

Spectators, coaches, and club officials are vital stakeholders in maintaining a positive and safe basketball environment. To ensure effective communication and address concerns regarding officiating, the following policy is implemented:

### 1. DURING GAME

#### 1.1. Spectators

a. Spectators who genuinely believe that players are in danger during a game, should follow this process:

- i. Inform their team manager about the concern.
- ii. The team manager will approach the referee supervisor, sharing the comments made by spectators.
- iii. The supervisor will watch the game, taking into account the provided information, and report back to the team manager.

b. If spectators cannot find the team manager, **one** spectator may approach the supervisor respectfully and request them to watch the game.

c. The supervisor will liaise back with the same spectator regarding their observations.

d. Under no circumstances should multiple spectators approach the referee supervisor simultaneously or in an aggressive or abusive manner.

e. Respect that supervisors oversee multiple courts and may not be able to respond immediately.

#### 1.2 Dissatisfaction with Supervisor's Response

a. If spectators are not satisfied with the supervisor's response, they may report their concerns to their club.

b. Spectators should not directly contact Diamond Valley Basketball Association (DVBA).

#### 1.3 Disagreement with Officiating

a. If spectators do not believe anyone is in danger but disagree with the officiating, it is not a reasonable excuse to approach the supervisor.



b. Spectators are encouraged to focus on supporting their team positively.

#### 1.4 Coaches

- a. Head coaches are allowed to communicate with referees during the game.
- b. All interactions with referees should be respectful, with an emphasis on seeking clarification and understanding.
- c. Coaches with safety concerns regarding officiating should follow these steps:
  - i. Ask their team manager to locate a supervisor.
  - ii. The team manager will inform the referee supervisor about the coach's concerns.
- b. The supervisor will liaise back with the coach regarding their observations.
- c. Respect the fact that supervisors oversee multiple courts and may not be able to respond immediately.

#### 1.5 Coaches Dissatisfaction with Supervisor's Response:

- a. If coaches are not satisfied with the supervisor's response, they may report their concerns to their respective club.
- b. Coaches should not directly contact DVBA.

## 2. POST GAME

### 2.1 Spectators

- a. Spectators are not permitted to approach referees or supervisors post-game under any circumstances.
- b. Referees should only be communicated with respectfully by coaches and players during a game and never post-game.
- c. Spectators are encouraged to support their teams positively and refrain from direct interactions with referees.



## 2.2 Coaches and Club Officials

- a. Only head coaches and club officials may approach a supervisor post-game if they have concerns regarding the officiating.
- b. Post-game interactions should be conducted respectfully, with a focus on constructive feedback and clarification.
- c. Referees should be given the opportunity to provide their perspective on the game and address any concerns raised by coaches or club officials.

## 2.3 Disputes or Dissatisfaction

If coaches or club officials are dissatisfied with the supervisor's response or have further concerns, they may report them to their respective club who will in turn decide if they are to liaise with DVBA.

By adhering to this policy, we aim to promote respectful communication, ensure the safety of all participants, and maintain a positive atmosphere within the Diamond Valley Basketball Association.